Rijkswaterstaat
Ministerie van Infrastructuur en Waterstaat

Engels

Return address Postbus 2232, 3500 GE Utrecht

Driver of broken down vehicle

Rijkswaterstaat Verkeer - en Watermanagement
Drs. D. van Baarle MPA

Griffioenlaan 2
3526 LA Utrecht
Postbus 2232
3500 GE Utrecht
www.rijkswaterstaat.nl

Contact person
Programmabureau Incident Management

Our reference
ZB/PBIM/GJV/00166

Your reference

Appendix/Appendices

Date August, 23 2019
Subject Broken down vehicle: National lorry regulation

Dear driver,

You have broken down with your vehicle. Safety and limiting any nuisance to other traffic is the Ministry of Waterways and Public Works' main focus point. The Ministry of Waterways and Public Works, as the main road network's manager, has therefore entered into agreements with the transport sector and insurance companies, in order to be able to move broken down vehicles to a safe place as soon as possible. This collaboration is referred to as Incident Management and is implemented through government policies. For you this means the Ministry of Waterways and Public Works has given a salvage company instructions to move your vehicle to a safe location. The costs associated with this will be at your expense. The salvage company will therefore invoice you direct after the salvage, or alternatively may request a payment guarantee. Not paying the costs in a timely fashion will result in further collection actions, which inevitably means extra costs will be charged.

The expertise of a truck, freight and contamination expert (imV3 expert) may be consulted under certain conditions. This would involve an appropriately expert person visiting the location of the breakdown in order to provide the emergency services with advice and subsequently draft a report of the situation.
The owner of the involved vehicle(s) will be charged separately for any costs associated with the deployment of this expert. You can forward the invoice on to your insurer if you are insured for salvage or imV3 advice.

You can find more information regarding incident management in relation to lorries on the www.stimva.nl website.

With Kind Regards,

THE MINISTER OF INFRASTRUCTURE AND WATER MANAGEMENT,
On behalf of,
The Road Traffic Management Director,

Drs. D. van Baarle MPA